Third-Party Service Disclaimer

Puerto Galera Online Services (PGONLINE) acts solely as a third-party booking and reservation facilitator for various bike rental service providers in Puerto Galera. PGONLINE does not own, operate, or maintain any of the bikes listed on our platform. All responsibilities for the bike's safety, roadworthiness, maintenance, performance, and legal compliance lie with the bike rental company.

Booking and Payment Policy

- Full payment is required at the time of booking to confirm the reservation.

- Upon successful payment, PGONLINE will issue a booking confirmation and coordinate the delivery of the bike to the renter's designated location.

- Payment made is non-refundable, unless cancellation is made at least 48 hours before the scheduled rental start time and is accepted by the bike rental company.

Waiver of Liability

By booking a bike through PGONLINE, the renter acknowledges and agrees that:

- PGONLINE shall not be held liable for any damage, loss, injury, accident, theft, delay, or death that may occur during the rental period.

- All emergencies, breakdowns, disputes, or legal matters are solely between the renter and the bike rental company.

- The renter agrees to release, waive, and hold harmless PGONLINE from any and all claims or causes of action related to the bike rental service.

Renter's Responsibilities

- The renter must be at least 18 years old, must know how to safely operate a motorbike, and must possess a valid driver's license.

- The renter is responsible for inspecting the bike, following traffic laws, returning the bike in original condition, and bearing the cost of any damages or legal violations.

Required Documents

- A valid government-issued ID
- A valid driver's license
- Proof of full payment
- A signed rental agreement and waiver with the bike rental provider

Contact and Support

- PGONLINE will provide a free map and the direct contact number of the assigned bike rental company.
- In case of accidents or emergencies, the renter must contact the bike rental company directly.
- PGONLINE is not liable for delays or service interruptions.

Insurance & Emergency Coverage

- The rental fee does not include insurance. Renters are advised to obtain personal insurance.

- Medical emergencies or hospital expenses are the renter's responsibility.

Indemnification

The renter agrees to indemnify and defend PGONLINE against any claims or damages arising from the use of the bike.